

## A.M.C (Annual Maintenance Contract) Agreement

This agreement is in between S.S.Technologies, Uma Bora Bhavan, Bora Service Byelane, G.S.Road, Ulubari, Guwahati-781007 henceforth called the "Software Development cum Service Provider" in the matter of Renewal of Online College Automation Software known as first party and Principal, North Gauhati College, Guwhati - 781031. known as second party. Both the parties mutually agrees to sign today the 24<sup>th</sup> Day of July 2021 under the following terms and conditions.

1. That the first party has decided to provide A.M.C. of Online College Automation Software vide reference no: SST/21-22/AMC-027 dated 03-06-2021 to the second party.
2. That the contract agreement is fixed at Rs. 26,550.00 including GST and accordingly the second party paid the amount vide cheque Dated 24.07.2021 which duly acknowledge by 1<sup>st</sup> party.
3. That, the A.M.C. of the software will starts from 01/07/2021 and expire on 30.06.2022.
4. Since the Online Software is hosted in cloud so service may be interrupt for couple of times due to network traffic or due to security reason and the second party have to cooperate to the first party and the first party have the responsibility to resolve the issue within very short period.
5. The second party have the responsibility to take database backup time to time.
6. That any kind of software support i.e, software operation problem, reporting problem for the existing system is cover under A.M.C. Any new facility, modules need to incorporate in the software should on paid basis through mutual understanding among both the parties.
7. That the first party will provide telephonic, online support to the staffs duly assigned by the second party.
8. That the first party is no way responsible to provide coding of the software and the second party can not claim for that. The second party uses the application part of the software.
9. The first party should take the responsibility of safety and confidentiality of the official database of client safe and will not use it commercially or for selling purpose.
10. That any disputes arising between the parties will be decided within jurisdiction of Guwahati.

Sign. Of First Party



Sign. Of Second Party

